

StreetSeen

Power Pack Installation

Both the power pack and the mounting plate have Velcro on two sides. The side of the power pack you attach to the mounting plate depends upon which shoulder you wear your StreetSeen.

Power Pack
(Velcro on front and back side)



Cable Connector

Mounting Plate
(Velcro on front and back side)



Lumenflex Limited Warranty

Lumenflex warrants our products against defects in material and workmanship for a Warranty Period of one (1) year from the date your purchase is shipped within the U.S. and Canada. In addition to our lighting products, the limited warranty covers our proprietary li-ion battery packs.

If a defect arises and a valid claim is received by Lumenflex within the Warranty Period, we will repair or replace the product at our discretion. We warrant any repaired or replaced products against defects in material and workmanship for the remainder of the Limited Warranty Period of the original product.

Lumenflex will arrange and cover return shipping costs within the U.S. and Canada for any product covered by the Limited Warranty. If repair or part replacement costs apply because the defect is not covered under the Limited Warranty, you will be notified prior to any service. The customer is responsible for all shipping costs of items not covered by the Limited Warranty.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

FOR ADDITIONAL LIMITATIONS ON LIABILITY, PLEASE SEE BELOW.

Exclusions and Limitations on Liability

We do not warrant our products against normal wear and tear, unauthorized modifications or alterations, improper use, improper maintenance, accident, misuse, negligence, damage, or if the product is used for a purpose for which it was not designed. Except for what is expressly stated in this Limited Warranty, we shall not be liable for direct, indirect, incidental, punitive, special, consequential, or other types of damages arising out of, or resulting from the use of the product, including but not limited to lost profits, increased business-related costs, loss of business opportunity or goodwill.

In addition, the Limited Warranty is immediately void if anyone other than Lumenflex makes any changes or alterations to the product.

Finally, all product liability shall terminate upon expiration of the Limited Warranty.

PLEASE NOTE: While some states do not allow the exclusion or limitation on certain kinds of damages or allow limitations on the duration of an implied warranty, Texas law shall apply with respect to all matters relating to Lumenflex's liability for its products, including but not limited to the scope and duration of the Limited Warranty and any limitation on liability or damages.

For a warranty issue, please email "support@lumenflex.com" or call +1 512-686-0965 (Mon to Fri, 8:30 AM to 6:00 PM EST).

30 Day Returns

Any Lumenflex LED light may be returned within 30 days of the product's delivery date under the following terms:

The product must be returned in new and unused condition, in its original packaging. All product returns are subject to inspection before refund.

If a product has been modified, damaged or is missing any of its original components, it will be returned to the customer at the customer's expense.

Custom designed lighting products are not returnable.

Shipping costs are non-refundable.

We recommend using a trackable shipping service to confirm delivery. We do not issue refunds on products which we do not receive.

Return Process

To return a light, visit "<https://www.lumenflex.com/returns/>".